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### **Online Attendees - Voting**



When open, the vote will be accessible by selecting the voting tab at the top of the screen



To vote simply select the direction in which you would like to cast your vote. The selected option will change colour

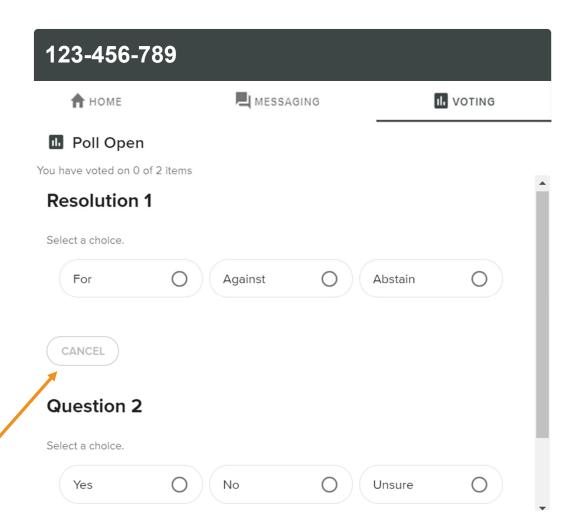
For

Against

0

Abstain

There is no submit or send button, your selection is automatically recorded. You can change your mind or cancel your vote any time before the poll is closed



#### **Online Attendees – Text Question Process**



When the question function is available, the messaging tab will appear at the top of the screen

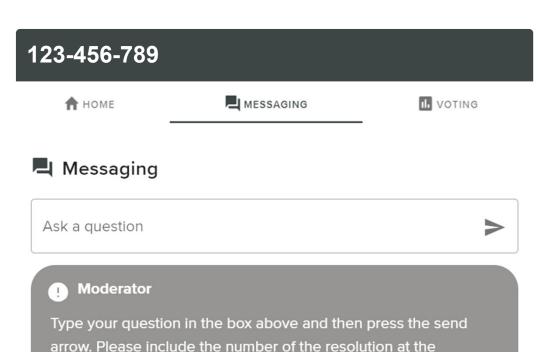


To submit a question, type your question in the "Ask a question" box and press the send arrow



Your question will be sent immediately for review





beginning of your question. Questions may be moderated or amalgamated if there are multiple questions on the same topic

### **Online Attendees – Audio Question Process**



When the audio questions line is available, a link will appear on the home tab titled Asking Audio Questions

If you would like to ask an audio question, pause the meeting broadcast and click on the link

You will be prompted to enter your name and the topic of your question before being placed in the audio questions queue

#### 123-456-789



MESSAGING

II VOTING

#### Instructions

#### Watching the Webcast

Press **play** to begin the broadcast. Ensure your device isn't muted and the volume is turned up. On mobile devices, the broadcast can be minimised and audio will continue to play.

#### **Asking Text Questions**

Select the **MESSAGING** tab at the top of this page, then type your question in the box provided and press the send arrow.

#### **Asking Audio Questions**

If you would like to ask a question verbally, **pause the broadcast** and then click **HERE**. You will be connected to the audio questions line where you can listen to the meeting while waiting to ask your question. Please return to this page if you have any issues.

#### Voting

When voting opens, a **VOTING** tab will appear at the top of the screen. Selecting this tab will open a list of resolutions, select **For**, **Against** or **Abstain** to cast your vote. There is no enter or send button. You may however cancel your vote and enter a new selection while voting is open.



# Chairman's address

**Stuart Crosby** 





26 October 2021



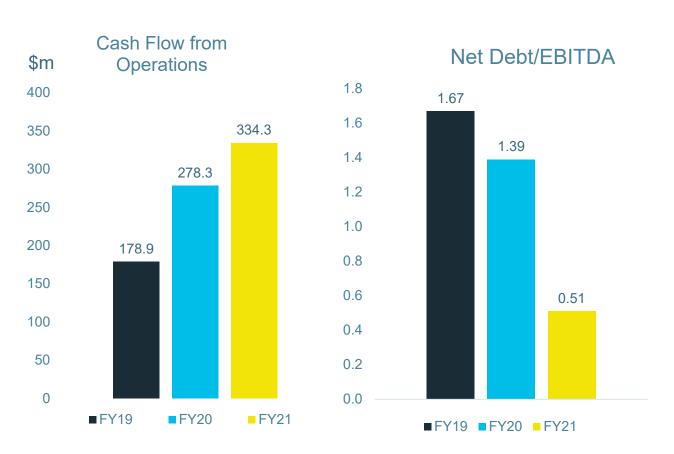
### **FY21 Financial Performance**

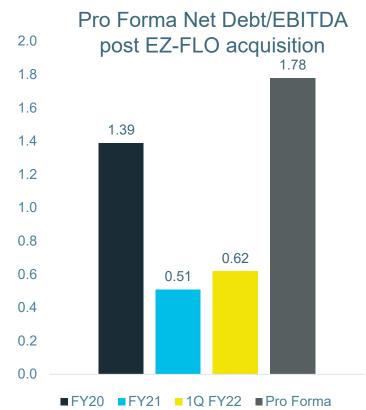
| A\$m          | FY20  | FY21  | % Change |
|---------------|-------|-------|----------|
| Reported NPAT | 89.4  | 188.2 | +111%    |
| Adjusted NPAT | 130.3 | 211.9 | +63%     |



### Strong operating cash flow performance

Cash generated has enabled further reduction in net debt in FY21







### **RWC's Capital Management approach**

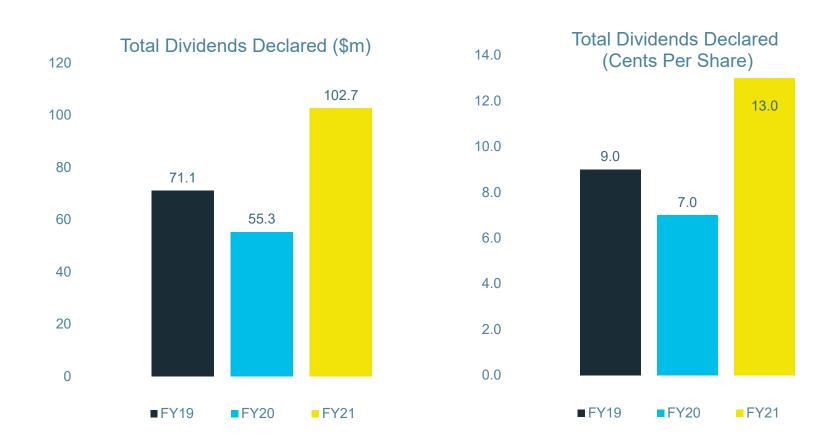
Capital management approach aims to minimise the cost of capital and ensure ongoing access to funding to meet future requirements

| Strong Financial<br>Focus  | Value creation  |   | Сар  | ital managen  | nent   |  |
|--|---|---|--|---|--|--|
| Improving long term margins and returns  | Organic<br>Growth   | Capital<br>Investment   | Acquisitions   | Capital structure   | Consistent dividends   | Capital returns  |
| <ul> <li>Margin expansion through continuous improvement initiatives</li> <li>Strong operating cash flow performance</li> <li>Maintenance of investment grade equivalent credit metrics</li> <li>Improving return on equity</li> </ul> | Above-market growth in 3 regions:  • Americas  • APAC  • EMEA | Ongoing investment in: • capacity expansion • core new product development  Ongoing assessment of operational footprint and supply chain optimisation | <ul> <li>M&amp;A aligned with strategy:</li> <li>Fill gaps in product range</li> <li>Expand distribution or end-user scope</li> <li>Broaden geographic presence</li> </ul> | Target Leverage Range:  Net Debt to EBITDA of 1.5 - 2.5 times | Target Dividend Payout Ratio:  40-60% of NPAT  Franked to the extent possible – estimated at less than 30% | On-market Share Buybacks:  Preferred means of distributing excess cash beyond dividends  Assessed when appropriate |



#### **Record FY21 Dividend**

#### FY21 Dividend pay-out ratio of 54% of Reported NPAT





### **RWC Board of Directors**



Stuart Crosby
Non-Executive Chairman



Heath Sharp Group CEO



Christine Bartlett
Independent Non-Executive Director



Russell Chenu Independent Non-Executive Director



Darlene Knight
Independent Non-Executive Director



Sharon McCrohan
Independent Non-Executive Director



Ian Rowden
Independent Non-Executive Director



#### **Revised Remuneration Framework**

- Review undertaken to enable a remuneration framework aligned with current practices in key markets
- Final design is largely US referenced over half of RWC's executives are US based
- Framework is performance-based: incentive pay linked to operational performance and shareholder value creation
- Revised framework implemented to approx. 215 people in leadership roles
- Framework will position RWC to attract and retain best talent

### **RWC's 2020 Social Impact Report**



#### **Diversity and Inclusion**

To continue fostering a diverse and inclusive work environment across regions, RWC focused on D&I education, employee feedback and the evaluation of current policies to further create a workplace where everyone feels welcome, supported and valued.



We remain committed to celebrating and leveraging our people's unique differences for the betterment of RWC's culture, customers and business. Our vision for diversity and inclusion incorporates gender, ethnicity, religion, disability, sexuality, age and educational experience

We understand this focus requires ongoing education and engagement across the company. The Executive Leadership Team held workshops with an external firm to understand the context, requirements and benefits of a diverse and inclusive workforce. Additionally, education programmes included training on diversity and inclusion practices.

Another aspect of learning is listening to our people. In September 2019, we conducted employee engagement surveys in the Americas and APAC regions that included inclusion and diversity questions. The results were reviewed to identify any variances between the regions, and actions to minimise differences are part of our FYZI plans. Interviews with employees from all regions and levels of the organisation were also held to gather input for consideration in building RWC's diversity and inclusion road man by an external firm

In addition to listening and learning, we must deliver. At a base level, RWC maintains workplace policies that comply with local legislative requirements. The company also approves flexible work arrangements for all employees across all regions on a case-by-case basis and reviews parental leave data annually across regions so employees with children feel supported.

we also want to make sure various viewpoints are represented in the organisation. Reviewing the composition of our board is a standing item for the Nomination and Remuneration Committee. And when hiring, we use local equal opportunity practices and aim for at least one diverse candidate to be included in the final candidate list

Among these initiatives are:

Raw materials

- Locating production centres closer to the end market to reduce transportation miles,
- Sourcing raw materials and components from suppliers closer to production centres and in the regions that the finished product will be marketed and sold.
- In some cases, these criteria will become mandatory selection criteria for suppliers.

As RWC remains committed to reducing our supply chain impacts, we also realise we have much to learn. We are engaging with experts to accelerate our learning, help create roadmaps and determine our goals.

supply chains. In 2019 and 2020, we have implemented a broad set of policies and procedures to identify modern slavery risks including:

- both operations and supply chains and included a commitment to remediation
- these policies across our regions.
- Undertook an analysis of our existing governance structure, strategy, policies and procedures to understand the strengths of our current approach and identify opportunities for improvement.
- using a globally benchmarked tool and took steps to understand residual risks for a selection of our higher risk suppliers.
- processes and controls, including updating our standard purchasing documentation to address modern slavery requirements

Our complete Modern Slavery Statement is located on our website.



Percentage renewable

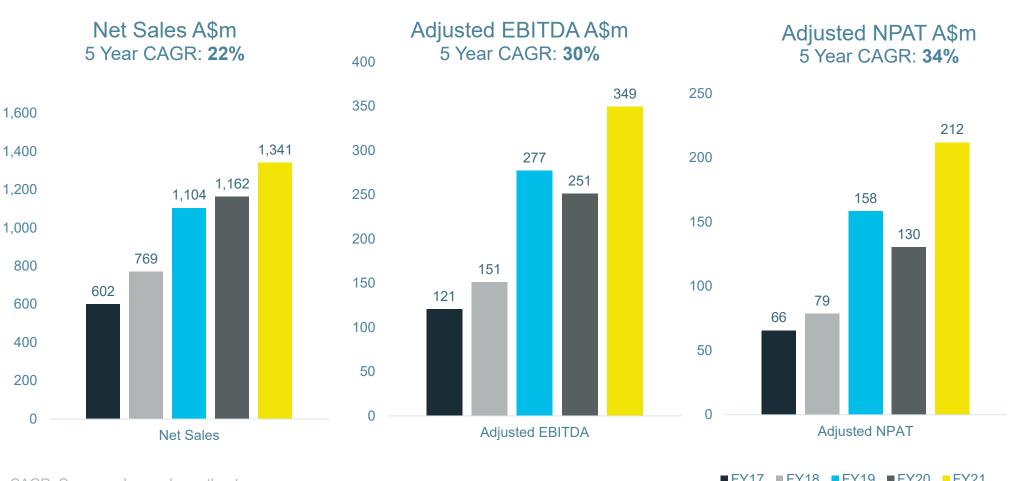
#### Less plastic waste

Multicavity hot runner tooling is used in West London, UK, to reduce plastic wastage during manufacturing.





### **RWC 5-Year Post-IPO Performance History**





# CEO's address

Heath Sharp



### **FY21 Financial Performance**

| A\$m            | FY20  | FY21  | % Change |
|-----------------|-------|-------|----------|
| Net Sales       | 1,162 | 1,341 | +15%     |
| EBITDA          | 217.9 | 340.7 | +56%     |
| Adjusted EBITDA | 251.3 | 349.2 | +39%     |
| Reported NPAT   | 89.4  | 188.2 | +111%    |
| Adjusted NPAT   | 130.3 | 211.9 | +63%     |



### Segment results: Americas

Sustained growth in repair and remodel activity, US winter freeze boosted 2<sup>nd</sup> half demand

| US\$m                  | FY20  | FY21  | %       |
|------------------------|-------|-------|---------|
| Net Sales              | 495.8 | 629.9 | 27%     |
| EBITDA                 | 64.9  | 116.6 | 80%     |
| Adjustments            | 14.4  | 3.5   | n/m     |
| Adjusted EBITDA        | 79.3  | 120.2 | 52%     |
| Adjusted EBITDA margin | 16.0% | 19.1% | 310 bps |





### Segment results: Asia Pacific

Volume growth from Australian R&R activity and intra-Group exports to Americas

| A\$m                   | FY20  | FY21  | %      |
|------------------------|-------|-------|--------|
| Net Sales              | 244.8 | 277.3 | 13%    |
| EBITDA                 | 44.3  | 66.2  | 50%    |
| Adjustments            | -     | -     | -      |
| Adjusted EBITDA        | 44.3  | 66.2  | 50%    |
| Adjusted EBITDA margin | 18.1% | 23.9% | 580bps |

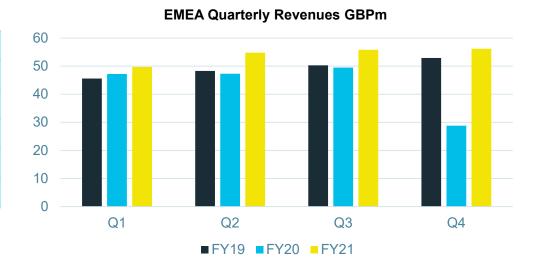




### Segment results: EMEA

#### Rebound in activity in UK R&R and Continental Europe volumes

| GBPm                   | FY20  | FY21  | %       |
|------------------------|-------|-------|---------|
| Net Sales              | 172.7 | 216.8 | 26%     |
| EBITDA                 | 43.2  | 70.3  | 63%     |
| Adjustments            | 6.3   | 1.2   | -       |
| Adjusted EBITDA        | 49.5  | 71.5  | 45%     |
| Adjusted EBITDA margin | 28.7% | 33.0% | 430 bps |





### **FY21 Financial Performance**

| A\$m            | FY20  | FY21  | % Change |
|-----------------|-------|-------|----------|
| Net Sales       | 1,162 | 1,341 | +15%     |
| EBITDA          | 217.9 | 340.7 | +56%     |
| Adjusted EBITDA | 251.3 | 349.2 | +39%     |
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# RWC's channel partner focus and operational excellence again recognised



Do it Best Corp.

Lowe's Vendor Partner of the Year:
Rough Plumbing

Do it Best: Plumbing Vendor of the Year



### **First Quarter Trading Update**

#### Positive revenue growth recorded in all regions

| Quarter ended 30 September 2021    | Reported US\$m | Constant<br>Currency |
|------------------------------------|----------------|----------------------|
| Net Sales – RWC Group <sup>1</sup> | +8.3%          |                      |
| Reported EBIT <sup>2</sup>         | +5.4%          |                      |
| Adjusted EBIT                      | +3.9%          |                      |
| Regional Trends:                   |                |                      |
| Americas                           |                | +4.5%                |
| Asia Pacific                       |                | +16.5%               |
| EMEA                               |                | +9.0%                |

<sup>&</sup>lt;sup>1</sup>Net Sales prior to elimination of inter-segment sales <sup>2</sup>Earnings before Interest and Tax



#### Outlook for FY22<sup>1</sup>

#### Demand steady, rising costs to be mitigated by prices increases and cost-out actions

- The outlook for RWC's key markets in FY2022 remains positive from a demand perspective:
  - Market fundamentals signal steady demand underpinned by increased home remodelling activity and higher levels of new home construction
- Supply chain constraints likely to smooth overall activity levels and should help to prolong current demand levels
- Shipping delays, materials shortages, rising costs for copper, steel, resins and packaging, higher freight and energy costs, likely to remain headwinds for much of FY2022
- Price increases are being implemented and further cost reduction activities are being pursued to offset these cost increases:
  - Headwinds likely to be strongest in Q2 and then improve in Q3 as we recover those increased costs
- RWC's local manufacturing operations and strong track record of class-leading customer service is well placed to navigate these challenges and respond to customer needs



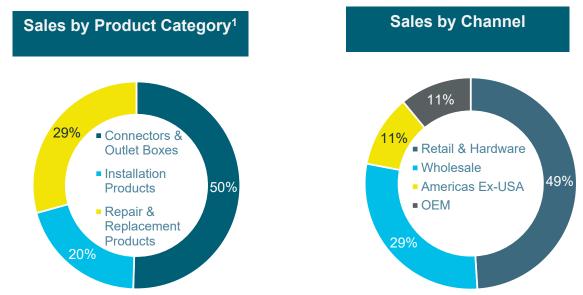
### **RWC** strategy summary

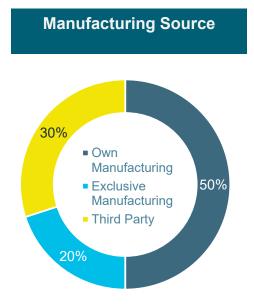




#### **Overview of EZ-FLO International**

- RWC to acquire EZ-FLO International for US\$325<sup>1</sup> million; completion expected to occur by November 2021
- Leading manufacturer and distributor of plumbing supplies, including plumbing specialty products, appliance supply lines, flexible water connectors, gas connectors, stop valves and other accessories
- Established in 1980, expanded rapidly by adding a wide range of products
- Acquired the EASTMAN brand in 2000, the #1 brand in the US appliance connector market
- Strong distribution footprint, with ability to deliver over full product range next day to 80% of US population
- Manufacturing and bonded warehousing facilities in the Beilun Free Trade Zone in China





<sup>&</sup>lt;sup>1</sup> Subject to customary closing adjustments and conditions; all values are in US Dollars unless otherwise specified

<sup>&</sup>lt;sup>2</sup> Source: Company financial statements, RWC management estimates



### EZ-FLO is a highly attractive acquisition for RWC

Strong growth pipeline combined with RWC's go-to-market strengths will add significant top line potential through the next 3 – 5 years

- EZ-FLO is a logical acquisition for RWC Americas given its proximity to RWC's products, key customers, and core competencies
- With the acquisition, RWC will secure EASTMAN, the #1 brand in the US appliance connector market
  - RWC will be the leader in supporting all those who service Major Appliance installations
- EZ-FLO will improve RWC's ability to serve customers, enhancing our value proposition to retail channel partners:
  - Higher delivery performance through extensive DC network
  - Relevance on new aisles and with new merchants
  - Supportive of strategic growth areas for Retail (last mile deliver and home installation services)
- With revenue and cost synergies, we expect EZ-FLO will be margin accretive
- China manufacturing facility and sourcing capability will improve RWC's competitiveness







#### **Priorities for FY22**

Our focus is building on strong growth delivered in FY21 through new products, capacity expansion and excellent channel partner relationships

- Delivery of above market top line growth in all key geographies
- Continued focus on operational excellence and execution, remaining agile and responsive to changing market conditions
- Investment in capacity expansion to support volume growth, drive manufacturing efficiencies and enable introduction of new products
- Realignment of warehousing/distribution footprints in Americas and EMEA
- Integration of recent acquisitions: EZ-FLO International (Americas) and LCL (APAC)
- Managing inflationary pressures, particularly input costs, through continuous improvement initiatives and prudent management of discretionary costs
- Ongoing imperative: health & safety and wellbeing of our people as we manage through COVID in a postvaccination environment



### **Summary**

We remain well positioned for future growth and the resilience of the business has been demonstrated through the COVID-19 pandemic

- The RWC business is robust, successfully weathering recent extreme challenges
- The plumbing & heating market, and especially our primary repair and maintenance category, is highly resilient
- Our focus over the last several months has been on execution and will continue to be so into the near future
- The RWC business is well positioned and appropriately structured to navigate the near-term challenges and to accelerate out as visibility improves
- There remains significant uncertainty in the future, with the potential to dramatically impact our trading results, but we are confident in our ability to successfully work through these impacts



Solutions to Shape the World



# **General Discussion**

Q&A



### Items of business and proxy voting

| Resolution details   |                 | Instructions given to validly appointed proxies (as at proxy close) |                       |                       |            |
|--|-----------------|---|-----------------------|-----------------------|------------|
| Resolution   | Resolution Type | For   | Against               | Proxy's<br>Discretion | Abstain    |
| 2.1  That Darlene Knight, who was appointed in accordance with the terms of the Company's Constitution, be elected as a Director of the Company.   | Ordinary        | 656,950,485<br>99.94%   | 39,824<br>0.01%       | 390,096<br>0.05%      | 51,491     |
| 2.2  That Sharon McCrohan, who retires in accordance with the terms of the Company's Constitution, be re-elected as a Director of the Company.   | Ordinary        | 650,325,726<br>98.92%   | 6,666,358<br>1.01%    | 399,024<br>0.07%      | 40,788     |
| 3 That the Remuneration Report, which forms part of the Directors' Report for the year ended 30 June 2021, be adopted.   | Ordinary        | 632,831,583<br>99.51%   | 2,708,942<br>0.43%    | 377,616<br>0.06%      | 13,521,400 |
| That, for the purposes of ASX Listing Rule 10.14 and for all other purposes, shareholders approve and authorise the grant by the Company to Mr. Heath Sharp of rights to receive fully paid ordinary shares in the Company as his long-term incentive grant for the year ended 30 June 2022 on the terms and conditions described in the Explanatory Memorandum. | Ordinary        | 535,248,053<br>82.42%   | 113,781,365<br>17.52% | 372,025<br>0.06%      | 38,098     |
| 5 That rule 6 of the Company's Constitution setting out the existing proportional takeover provisions be renewed for a period of three years commencing on the day the resolution is passed.   | Special         | 654,223,464<br>99.52%   | 2,753,999<br>0.42%    | 391,074<br>0.06%      | 63,359     |



## **Item 1: Financial Report**





#### Item 2: Election or re-election of directors



Darlene Knight Independent Non-Executive Director



Sharon McCrohan
Independent Non-Executive Director



#### **Election or re-election of directors**

Darlene Knight

Independent Non-Executive Director





#### **Election or re-election of directors**

Sharon McCrohan

Independent Non-Executive Director





#### Item 2: Election or re-election of directors



Darlene Knight Independent Non-Executive Director



Sharon McCrohan
Independent Non-Executive Director



## **Item 3: Remuneration Report**





# Item 4: Award of long term incentive grant to Heath Sharp, Managing Director and Chief Executive Officer



Heath Sharp Group CEO



# Item 5: Renewal of proportional takeover approval provisions

#### Special resolution:

"That rule 6 of the Company's Constitution setting out the existing proportional takeover provisions be renewed for a period of three years commencing on the day the resolution is passed."



Solutions to Shape the World